

# PayWay

## Payment Card

Make it simple and easy for customers to pay you by giving them a choice of convenient payment options. With **PayWay** Payment Card, your customers receive a payment card containing a unique reference number and easy to follow payment instructions.

### *Benefits for your business*

- Improve customer service by giving customers more ways to pay such as BPAY®, direct debit, credit card or through Australia Post!
- Payment cards can be branded with your business logo and personalised for each customer
- Unique reference number allows for efficient reconciliation and dispute handling
- Westpac keeps your customer data secure, providing your business with peace of mind



# PayWay Payment Card capabilities



## Choice of payment options

Make it easier for customers to pay you by giving them a choice of convenient payment options. With PayWay Payment card, you can offer your customers a range of payment options such as BPAY<sup>®</sup>, credit card (over the phone or online), direct debit or over the counter at Australia Post<sup>1</sup>.

## Customisable

Change to PayWay Payment Cards can be branded with your company logo. You can also customise cards with your customers' names, information about how customers can pay and your business phone number.

## Unique reference numbers

Each PayWay Payment Card has a unique reference number. This makes it easy to track every payment you receive and provides a simple and efficient way of resolving any customer payment disputes. All you need to do is go online and check the settlement report. This report provides detailed information about all payments you've received in the past 220 days.

## Easy reconciliation and reporting

PayWay Payment Card generates a file of payment receipts for you to upload into your accounting system each day. You can also view information for transactions made in the past 220 days online or in a spreadsheet. To help you manage your business better you can also generate reports showing customer payment histories, expiring credit cards and turnover.

### FOUR EASY STEPS

- 1.** Choose the payment options you want to offer. (BPAY<sup>®</sup>, Australia Post<sup>1</sup>, credit card or direct debit). PayWay Payment Card is set up and linked to your Westpac bank account.
- 2.** Order PayWay Payment Cards for your customers at [www.payway.com.au](http://www.payway.com.au). You can order in bulk or individually, and you can include your logo on the cards.  
PayWay Payment Cards will be delivered to your address within seven business days.
- 3.** Customers make payments using the details on the cards. Each payment is automatically matched to a customer's records, and your bank account is credited overnight with funds received.
- 4.** Daily transaction reports can easily be downloaded and imported into your accounting system.  
A transaction search facility is also available online.

### *PayWay*

PayWay is a simple, secure, internet-based solution to collect and manage your customer payments. PayWay offers a wide range of payment channels, helping you to better manage your cash flow.